



PLEIADES  
LUXURIOUS VILLAS



Our promise for a safe, worry free stay

Welcome  
once again!



PLEIADES  
LUXURIOUS VILLAS

# A new method

for well-being  
and safety in hospitality

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& guests is what we do best

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after all!





Elevated Hospitality  
& Reimagined  
*Experiences*

Your well-being  
Our number one priority



Cooperation with the University of Crete, Medical School for our associates' trainings in the new hygiene protocols and New Normality consultancy



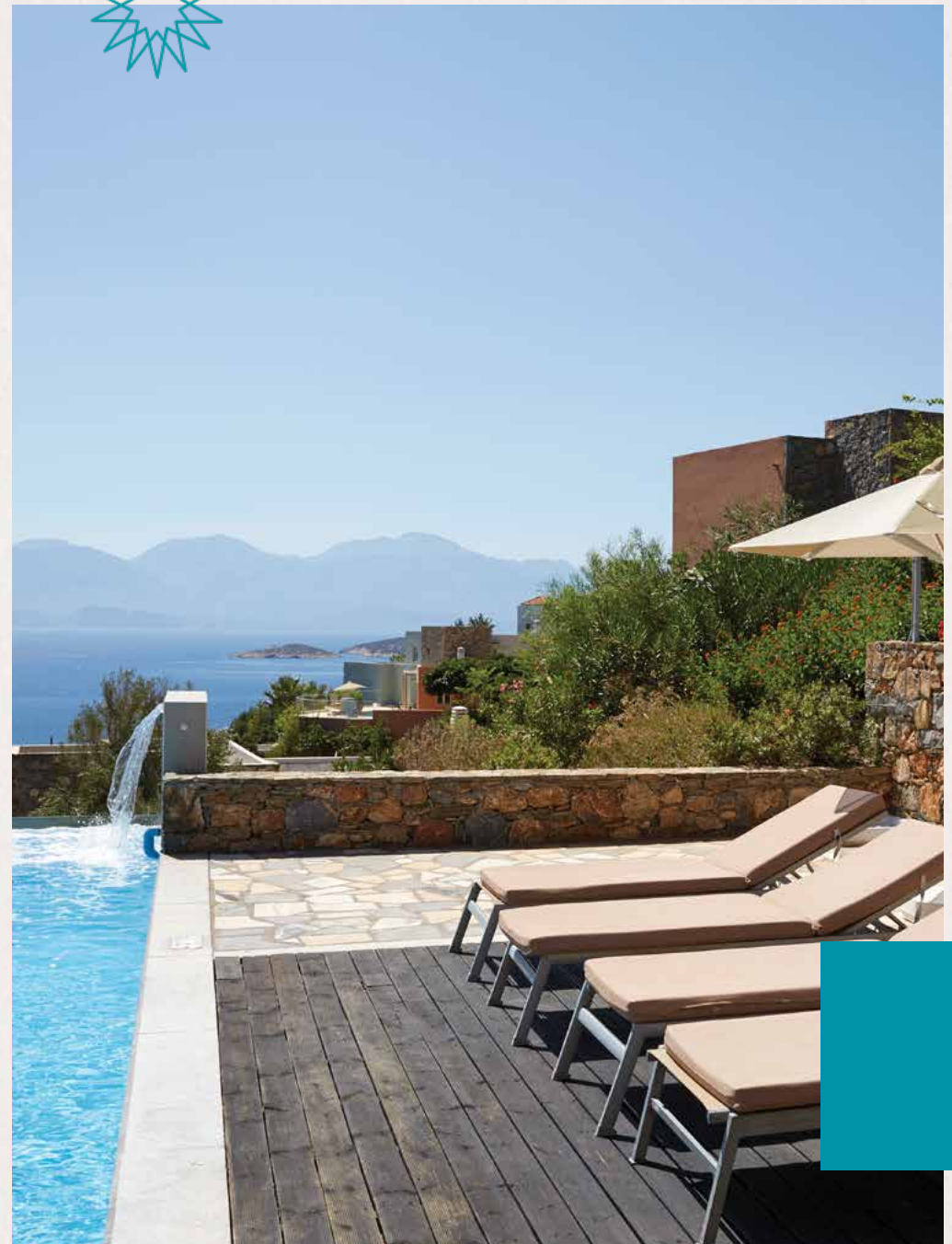
Collaboration with our trusted partner Ecolab, a global leader in water, hygiene and infection prevention solutions and services



Health First Certification by the Hellenic Chamber of Hotels, which verifies compliance to the health protocols against Covid-19



In compliance with WHO, ECDC and UNWTO guidelines





Caring for our associates  
& guests

*is what we do best.*

and we do it with pride



Regular Molecular or Antibody  
Covid-19 diagnostic tests for all  
our associates



Assignment of the New Normality  
“NN” Ambassador securing the  
highest level of hygiene at all times



Public Health Declaration ques-  
tionnaires prior to guests' arrival



Daily Temperature checks for all  
our associates and guests entering  
the resort



24/7 Doctor on call trained in  
Covid-19 response



Personal Protection Equipment  
PPE available for all our associates  
and guests



# Commitment

## to Cleanliness

Now more than ever



In partnership with Ecolab a new breed of hospitality cleanliness standards have been developed



Deep and hygienic cleaning with steam pressure technology is used in all our public and room surfaces



Enhanced cleaning and disinfection schedules have been applied in all our public areas, guestrooms, back of the house and particularly at high touching points

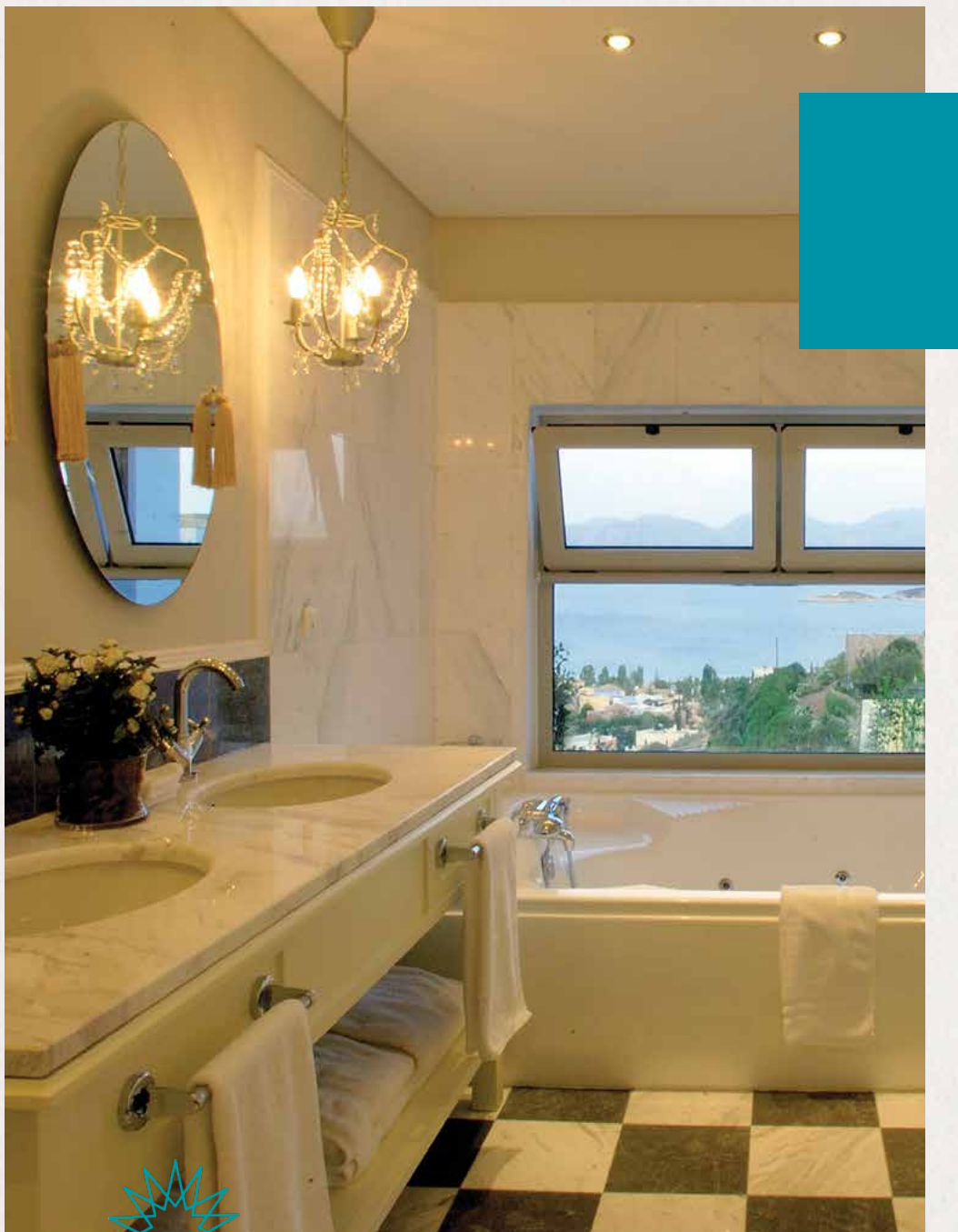


Strict PPE protocols are adapted by our housekeeping associates



Fresh air purification is achieved throughout our indoor spaces





# Commitment

to Cleanliness

Now more than ever



Water and air quality are monitored carefully as per international standards



All our 3<sup>rd</sup> party partners are in compliance with hygiene protocols



Thorough disinfection of guestrooms' A/C ducts, filters and grills after every guest departure



The Welcome

# Experience

Enhanced Pre-Arrival communication with our guests ensures fast and contactless check in experience



A safe journey to the resort is ensured through our trusted partners



Guest luggage disinfection upon arrival in a designated area



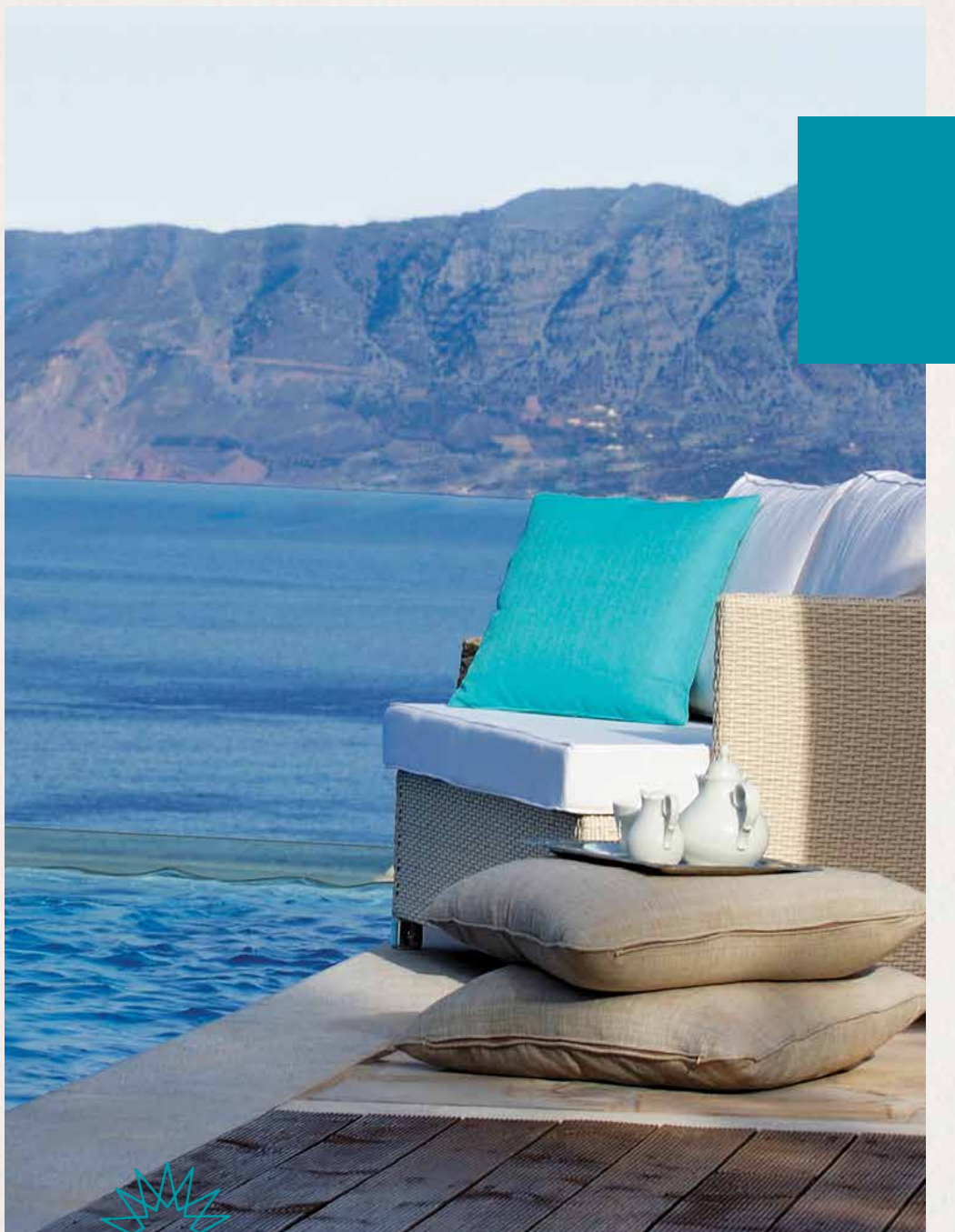
Touchless sanitization stations and appropriate signage will be used to maintain social distancing



Contactless Check in & Check out procedures at outdoor spaces







The Welcome

# Experience

Enhanced Pre-Arrival communication with our guests ensures fast and contactless check in experience



Furniture set up according to social distancing protocols - creating safe spaces



Keys, POS and reception counters cleaning and disinfection procedures



Extended duration between check in & check out



Associates trained to offer the most comfortable experience and provide any assistance needed



Touchless payment options and e-mail receipts will be encouraged

# Your Retreat

A safe haven



New standards and specifications for cleanliness management and hygiene



A pre-arrival housekeeping menu is created and available to our guests for any additional needs and requirements



A sanitization message at the entrance door informs the guest about the date and method of the guest room's cleaning and sanitation







# Your

## Retreat

A safe haven



A welcome safety box with the essential PPE awaits for our guests in the room along with information about Pleiades new normality experience



Indoor or outdoor Jacuzzi follow health and safety regulations.



For our guests' well-being decorative or items of frequent common use have been removed from the guest rooms

Food & Beverage

# Culture

Redesigning  
culinary options



Grocery list available  
in the room



Knock & Go Breakfast options  
in recycled packaging





The pool

life

It wouldn't be summer  
without it



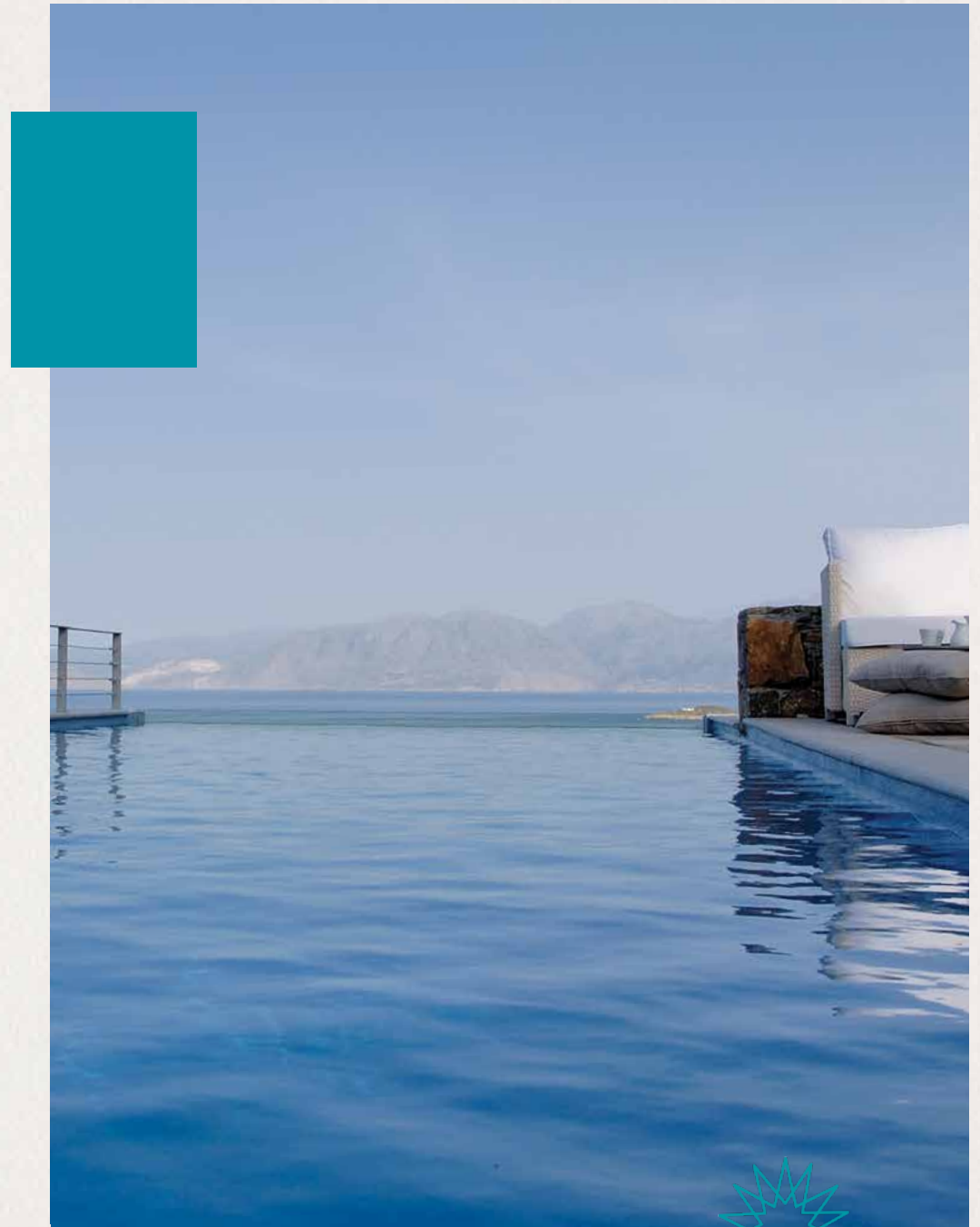
Rediscover our spacious  
outdoor Pools



Reinforced cleaning and dis-  
infection of beach chairs,  
sunbeds and all equipment  
after use



Water quality controls are  
conducted regularly to comply  
with the highest hygiene  
international standards



Caring

is what we do best  
after all!



A photograph of a modern villa with a swimming pool and a pergola. The villa has a stone wall on the left and a large glass door on the right. The pool is in the foreground, and the pergola is in the middle ground. The text "We look forward to welcoming" is written in a white, sans-serif font at the top. The word "You!" is written in a large, white, cursive font in the center. The text "We will make sure you enjoy your anticipated holidays at Domes haven and take back moments you can savor forever." is written in a white, sans-serif font at the bottom.

We look forward to  
welcoming

*You!*

We will make sure you enjoy your anticipated holidays  
at Domes haven and take back moments you can savor forever.

Our Partners:





